

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 03<sup>rd</sup> day of October' 2024**

**C.G.No.116/2024-25/Resco-Kuppam Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. A.S. Narendra, Oldpet,  
Bypass Road, Kuppam  
Chittoor District.

Complainant

***AND***

- |  |             |
|--|-------------|
| 1. Assistant Accounts Officer/ERO/Resco-Kuppam |             |
| 2. Dy. Executive Engineer/O/Resco-Kuppam       |             |
| 3. Executive Engineer/O/Resco-Kuppam           | Respondents |

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

- 01.** The complainant filed the complaint during Vidyut Adalat conducted at Kuppam on 08.08.2024 stating that he is having service connection



SC.No.11802663 and the respondents are issuing CC bill demanding for abnormal charges and requested for reduction of the CC charges.

02. The said complaint was registered as C.G.No.116/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have inspected the electric meter of the complainant and arranged a parallel meter to the existing meter for two days and recorded consumption and found the same consumption in both the meters and the defect is in the internal wiring of the premises of the complainant and they informed the same to the complainant.

03. Heard respondents through video conferencing. The complainant remained absent. The respondents submit that they have arranged a parallel meter to the existing meter of the complainant and recorded consumption for two days and found that both the meters recorded one and the same consumption and that there was no defect in the existing meter and they informed the same to the complainant who satisfied with their action and paid the disputed bill charges. When we contacted the complainant through phone, he agreed that there was no defect in the meter and the defect is in the internal wiring of his premises and there was no fault with the respondents and



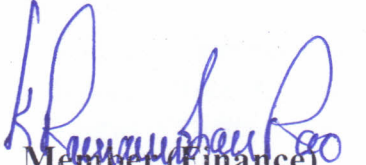
requested to close the complaint. Hence, the complaint is closed.


There is no order as to costs.


04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03<sup>rd</sup> day of October'2024.

  
CHAIRPERSON

  
Member (Finance)  
03/10/2024

  
Member (Technical)

  
Member (Independent)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

